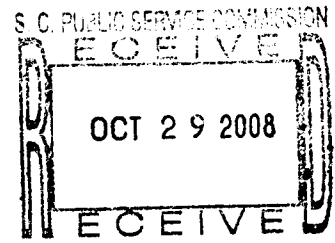


195803



Litigation and Regulatory  
5055 North Point Pkwy, 2nd Flr  
Alpharetta, GA 30022



October 27, 2008

David Lacoste  
Public Service Commission of South Carolina  
Saluda Building  
101 Executive Center Drive  
Columbia, SC 29210

Dear Mr. Lacoste:

Please find attached the third quarter 2008 CLEC Service Quality Reports for MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.

If you have any questions or concerns, please feel free to contact me at 888-605-0469.

Sincerely,

A handwritten signature in cursive script, reading "Melissa A. Burris".

Melissa A. Burris  
Staff Specialist

cc: Dulaney L. O'Roark, III

## PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

**CLEC QUARTERLY SERVICE QUALITY REPORT**

## SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME MCImetro Access Transmission Services LLC  
d/b/a Verizon Access Transmission Services

QUARTER / YEAR Third Quarter / 2008

Reporting Month → July August September

Number of South Carolina Customer Access Lines Provided:

via Resale → 0 0 0

via UNE-P → 6511 6192 5861

via Other Methods → 0 0 0

Total South Carolina Line Count → 6511 6192 5861

Trouble Reports / Access Line (%) → 2.13% 1.81% 1.48%  
 (Objective: < 5%)

Customer Out of Service Clearing Times (%)\* → 85.6% 69.6% 68.6%  
 (Objective: > 85% w/in 24 hrs)

New Installs Completed w/in 5 Days (%) → 59.7% 47.2% 67.5%  
 (Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 76.6% 61.1% 77.5%  
 (Objective: > 85%)

Explanation for Objectives Not Met: Please note that MCImetro d/b/a Verizon Access Transmission Services is dependent on the LEC for working of trouble tickets, out of service clearing times, new installs and commitments fulfilled.

Does your company use its own switching facilities  
 to provide services within South Carolina? → YES ☐ or NO XXX

Person Making Report / Contact Information: Missie Burris - 888-605-0469

*\* Results are no longer based on BellSouth data for MCImetro d/b/a Verizon Access Transmission Services customers as BellSouth is no longer required to report this metric. The data is now based on MCImetro d/b/a Verizon Access Transmission Services reported information which is historically lower than actual BellSouth results. As a UNE-P provider, MCImetro d/b/a Verizon Access Transmission Services relies on BellSouth to resolve OOS trouble reports.*